



2021

/ Advise

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CHAIR'S REPORT



Dr Nainesh Chotai

I welcome colleagues to the LLR LMC annual report, the last of this electoral term and my last as chair. As determined by the constitution, I step down after my second consecutive term.

This year I have the opportunity to reflect upon my tenure. The LMC has moved from a small executive team run organisation to a forceful executive board run organisation. We have moved to more cost effective premises and this I feel LLR LMC now offers tremendous value to our levy payers.

Charlotte Woods has been the backbone of the LMC since my appointment and I personally thank her for all the support she has given me. Latterly she has been ably joined by Meera Tailor to strengthen the office team. The LMC board has throughout been a source of wisdom and challenge that has made the organisation assertive and in my opinion, respected.

This year continues to be dominated by recovery from the Covid crisis; GPs have come under unfair criticism despite offering more appointments than ever before whilst delivering the biggest vaccination campaign ever seen in the UK. The LMC is convening a summit on the 1st December, with local stakeholders and national and local politicians so that they can understand the challenge we face.

GPs continue to manage the transfer of work from other providers whilst increasing pre-

This year continues to be dominated by recovery from the Covid crisis; GPs have come under unfair criticism despite offering more appointments than ever before...

referral work up all under the limited resourcing of the GMS contract. The executive board continues to engage and influence decision makers across the system to protect, maintain and increase primary care funding. The "basket of services" is a particular focus at present.

The LMC has continued cordial yet robust relationships with CQC, Social care, the Coroner's office, Local Government and the police to help them with an understanding of the GPs role and to represent GP interests.

The LMC continues with its programme of meetings and seminars on topical matters with local and national colleagues to further the business of general practice. Board colleagues continue to support our GPs who face difficulties with the regulators as well as offering neutral support to practices facing internal challenges between colleagues.

Though we maintain our engagement in committees such as the Primary Care Commissioning Committee, Transferring Care Safely, workforce and training, the LMC has a particular focus on securing an influential voice in the upcoming Integrated Care System.

The coming year will see the LMC focus further on the basket of services, seminars looking particularly on challenges facing practices with a legal focus, renewing the subcontracting arrangements for Christmas Eve and New Year's

Eve whilst maintaining the reasonable needs of patients. The LMC will also be commissioning work to legally challenge the increasing burden of pre-referral workload and seek to have an appropriate place on the ICS by April of next year.

Because of the prudent use of levy payer's money, I am proud to announce, on behalf of the board, a levy rebate equivalent to 66p per patient. The office team will be in touch after the AGM to facilitate the repayment. This makes LLR LMC one of the best value LMCs in England.

I look forward to supporting the next Chair and board, as a working GP, in the challenges that lay ahead.

I commend this annual report and accounts to our constituents and look forward to meeting you at our virtual AGM on Tuesday 9th November 21, 7.00 – 8.30pm, where our keynote speakers will be Dr Richard Vautrey, Chair of GPC and Mr David Sissling, Chair of the LLR ICS.



WHO WE ARE

Our mission is to look out for and look after GPs and their teams

We Advise

From partnership issues to business planning, we provide valuable, up to date and expert advice to GPs and their practice managers on essential subjects including premises and contractual matters.

Alongside our in-house experience and knowledge, members benefit from our close relationships with the BMA, the General Practitioners' Committee (GPC), the CQC, other LMCs, and specialist legal support.

We Represent

We represent practices on bodies including NHS England regional team, Clinical Commissioning Groups, Public Health, Local Authorities, Health Watch and the Care Quality Commission.

We represent GPs' view to the local media, and we help practices dealing with media enquiries. When GPs are being investigated or their contracts are at risk, we are there to help and support.

The LMC is a completely independent body recognised by statute. We are a democratic organisation with a governing body of representatives, elected by our members.

We Support

We provide support for members' health, welfare and careers. Because we understand the challenges of working in General Practice, with increasing demand and workload, you can be confident of confidential and experienced support from us whenever you need it.

We support GPs in dealing with issues with appraisal, revalidation and performers list membership, even when the medical defence organisations are unable to help. We support GPs returning to work, undertaking remediation or involved in enquiries into their performance by the GMC or NHS England.

HOW WE ARE FUNDED

The Statutory Levy

All LMCS are funded by a statutory levy. This amount is collected from practices and is based on an amount per patient. This is reviewed yearly and set by the LLR LMC. It is currently set at 42p.

This money funds the office and LMC board members. It also funds board members representing general practice with the CCG, Local Authorities, NHS England and other bodies from time to time.

The National Levy

In addition to the statutory levy, the LMC also collects a national levy. This is a separate levy which is collected to fund the National Negotiating Committee (GPC) and the GP Defence Fund (GPDF) and supports national negotiations regarding General Practice.

This rate is set by the GPDF and is also based on an amount per patient. It is currently set at 6p.



A brief guide to the General Practitioners Defence Fund Levy

The General Practitioners Defence Fund continues the work of the fund established in 1911 to support General Practitioners' negotiations with the Government. The Fund is presently established as a company limited by guarantee, the members being the voting members of the GPC.

The main expenditure of the fund is supporting the GPs, who work for the GPC, and its national subcommittees in Wales and Scotland and who need to take time out of their medical practice, and the Annual Conference of LMCs. The Annual Conference provides the principal channel of accountability between the GPDF/GPC and LMCs.

The fund also supports legal, accounting and other professional advice and, where required, contributes to the cost of legal challenges which are deemed of national importance. The GPDF works closely with the BMA, but it is not, unlike the BMA, registered as a Trade Union.

LLR LMC BOARD & STAFF PROFILES

County Representatives - East Leicestershire & Rutland



Dr Nainesh Chotai - Chair - Elected Member -East Leicestershire & Rutland

LMC member for 20 years. He is a GP partner, GP trainer, and practice representative to locality meetings with his PCN. Dr Chotai was re-elected as Chair in October 2018 and will take on the position for the next electoral term, 2018-2022.



Dr Fahreen Dhanji - Elected Member - East Leicestershire & Rutland

GP Partner at Latham House Medical Practice in Melton since 2009. Currently a PCN Clinical Director,GP trainer with a specialist interest in ENT and minor surgery. Joined LLR LMC Board after she was co-opted onto the board in 2016 and then elected for the new electoral term, 2018 – 2022.



Dr Shiraz Makda - Elected Member - East Leicestershire & Rutland

GP partner in Oadby and the current Chair of the local RCGP faculty. An LMC board member for several years, and after completing the case investigator training is now the cases lead. He also has educational roles at Leicester and London medical schools.

County Representatives - West Leicestershire



Dr Anu Rao - Elected Member - West Leicestershire

GP Partner and Trainer, Forest House Surgery.
GP board member, LLR LMC. BMA General
Practitioners Committee, IT Policy Lead. Co-Chair
National Joint GP IT Committee UK Medical
Director, Charnwood Network. Clinical Director,
Watermead PCN. Regional LMC rep for LLR and
Northamptonshire to BMA GPC England.



Dr Vikram Bolarum - Elected Member - West Leicestershire

GP at The Burbage Surgery in Hinckley. He has been a GP trainer for the last 12 years and also a lead for Undergraduate training at Burbage Practice for Hinckley and Bosworth Academy. He is Clinical Director for Fosseway PCN. Dr Bolarum has been on the LMC board since March 2018 representing the West area of Leicestershire. Dr Bolarum is on the local Fellowship committee of the RCGP.



Dr James Ward-Campbell - Elected Member - West Leicestershire

GP in Castle Donington. Elected to LLR LMC board in 2019 and board member of local GP federation.



Dr Sumit Virmani - Elected Member - West Leicestershire

Associate Clinical Director for North West Leicestershire PCN. GP Partner since 2009. LMC board member representing West Leicestershire GP practices since 2016. Special interest in Rheumatology, Dermatology and Minor Surgery.



LLR LMC BOARD & STAFF PROFILES

City Representatives - Leicester City



Dr Grant Ingrams - Elected Member - Leicester City

Managing Partner of a Leicester City practice since 2016. Member of GPC for majority of years between 1994 and 2019, where he was deputy chair of commissioning, chair of IT Sub-Committee and co-chair of JGPITC. Secretary of GPC West Midlands for 10 years and the current LMC Press Officer.



Dr Rajiv Wadhwa - Elected Member - Leicester City

GP Partner at Highfield Surgery in Leicester. Lead for Leicester City on LLR LMC Board. Training Lead for Highfield Surgery. Founding member of Across Leicester Academy. Clinical Director for Leicester Central PCN. Chair and Strategic Clinical Director for City PCNs. GP Mentor.



Dr Amit Rastogi - Elected Member - Leicester City

Elected to the LLR LMC board in 2019 as a Leicester City representative. He is an Executive Partner at Saffron Health in Leicester City. He is also involved in Undergraduate teaching at Leicester Medical School and is the Named GP for Safeguarding Children across LLR. He is also the Clinical Director for Leicester City South PCN.



Dr Hisham Haq - Elected Member -Leicester City

Full time GP partner In Leicester. He has been an LMC Committee member since 2010. Dr Haq is the Treasurer for the LMC.

Office Staff



Charlotte Woods - Office Manager

Charlotte joined the LMC team in 2014 and oversees the day to day running of the LMC office. Duties include representing the LMC at a variety of meetings, including Practice Managers Forums and CCG liaison meetings. Charlotte has a vast amount of knowledge and can support practice managers with queries, as well as managing our case management system.

Prior to working at the LMC, Charlotte had a variety of successful roles within organisations including Arts Council England, Nottinghamshire Police and University of Leicester.



Meera Tailor - Administrator

Meera joined the LMC team in June 2019 having previously worked for a Housing Association with over 12 years experience. Meera's main responsibility as a administrator is being the first point of contact for our members via telephone and email as well as supporting the daily running of the LMC office.

She enjoys spending time with her family and friends.

Annual Report 2021

EAST LEICESTERSHIRE & RUTLAND LEAD



Dr Fahreen Dhanji

Further to my report last year, it's sad to say that the challenges in General Practice still continue but now with the added stress of the increasing negative press towards the profession.

I think it's important to highlight that despite all the challenges, General Practice continues to rise above the challenges and we have been a key player in delivering the Covid Vaccination Programme. This has shown that General Practice can deliver what is most needed.

I have continued to be the LMC representative at the Primary Care cell, which was originally formed as a response to support General Practice with navigating its way through the pandemic. It has recently morphed into a new group looking at all the pressures that face primary care.

By having an LMC voice at these meetings, it has enabled us to continue developing our relationships across the system, whilst ensuring that Primary Care is represented to ensure we can implement relevant guidance in a safe yet effective manner, keeping in mind the many changes and challenges that have come our way.

We recognise we don't win every battle — but we certainly try! I feel privileged to be able to be at the forefront of this challenge and to continue to steer us as jobbing GPs to provide for our communities. I also represent the East Leicestershire and Rutland practices at the ELR PCCC, and am part of the regular liaison meeting with the CCG Chairs as well as the meeting with CCG management.

I continue to be an advocate to enable PCNs to flourish in LLR and making sure that all the funding related to PCNs like the ARRS monies are passed to PCNs. I hope to continue to make sure that all practices in LLR are treated fairly and equitably and would like to thank you all for your ongoing support that enables me to serve our practices to the best of my abilities.



East Leicestershire and Rutland region

Population - 341,856

29 Practices

7 PCNs

I think it's important to highlight that despite all the challenges, General Practice continues to rise above the challenges and we have been a key player in delivering the Covid Vaccination Programme.

LEICESTER CITY & WEST LEICESTERSHIRE REGIONS



Leicester City region

Population - 354,036

56 Practices

10 PCNs



West Leicestershire region

Population - 411,705

46 Practices

8 PCNs

CASE LEAD



Dr Shiraz Makda

This year the LMC office has dealt with over 600 cases which is a testament to the office and the team. Despite the challenges of our daily practice and regardless of how we are portrayed in the media, as your LMC we are here to advise, support and represent you.

We have strengthened our process in the last year with area leads that are more in tune with local issues and I would like to take this opportunity to thank them for their hard work in making themselves available and supporting our members. We have had excellent feedback from you in the manner we have approached concerns and we hope to be able to continue to provide this excellent service.

As we gradually try and understand what the new normal 'post-covid' looks like for General Practice, we have seen an increase in contact from practices that are facing challenges within their partnership and PCN challenges, especially with partnership disputes, financial issues from QOF and PCSE inaccuracies.

We have had excellent feedback from you in the manner we have approached concerns and we hope to be able to continue to provide this excellent service.

Once again, our back-office team have been pivotal in ensuring that this service runs efficiently and each year they become even more experienced in their roles and how best to support our members.

We understand the pressures and challenges that affect our profession be it organisational, clinical or administrative. We are aware of the increasingly difficult climate that is surrounding us and aim to take a holistic approach at all times.

Much like the profession we represent we hope that we can emulate and uphold the key skills it takes to be a GP in LLR. We have been your voice in cases that range from CQC concerns, non-core services, disputes and practitioner performance areas. Regardless of the type of case we will always aim to be your best advocates and as helpful as possible.

We all take pride in being able to represent you and value your shared learning.



PRESS OFFICER & MORTALITY LEAD



Dr Grant Ingrams

Over the past year on behalf of the LMC I have continued to support the revised death process in LLR. The changes made by the Coronavirus Act 2020 have been extended...

Press Officer

This year has been busy for the LMC with increasing unfair and inaccurate negative press articles about General Practice.

As Press Officer we have issued both proactive and reactive press releases. These have resulted in both press articles and radio interviews. It has given us the opportunity to ensure that the voice of GPs is being heard.

Mortality Lead

Over the past year on behalf of the LMC I have continued to support the revised death process in LLR. The changes made by the Coronavirus Act 2020 have been extended, although there is a 'sunset clause' meaning that the provisions will expire on 25 March 2022. Unfortunately, minor errors with MCCDs and Cremation Form 4s are still being regularly reported. If uncertain, please check the guidance produced by the LLR LMC (embedded in PRISM for the Cremation Form 4), or contact me.

As part of this work, I have also been engaged in developed the Medical Examiner Role. Legal establishment is included in the Health and Care Bill 2021, and once passed it is likely that it will become a requirement for GPs to involve MEs in any death which does not need to be reported to the Coroner. We have been working on a PRISM form to try and streamline the process, although the LMC is still concerned that it will represent additional work for no funding.



MEETINGS & LMC REPRESENTATION

We regularly attend and be 'in attendance' at several meetings to ensure we are representing our members at every platform possible to make our voices heard. The LMC are now in attendance at the following meetings:



The LMC is regularly invited to be in attendance at a variety of task and finish groups for certain workstreams as and when appropriate.

Events we have organised this year include:

- Complaints and professional standards webinar
- CQC inspectors update webinar
- CQC update webinar
- GPC contact changes webinar
- Partnership change and GP property webinar

TREASURER'S REPORT



Dr Hisham Hag

We have continued to work hard to deliver support to our practices and GPs both on a practical and personal level, whilst still monitoring our expenditure closely to ensure...

I have been the treasurer for the LLR LMC for the last 6 years and in that time we have undergone a huge transformation in the way we work and deliver robust representation for our constituent practices in Leicester, Leicestershire and Rutland.

The 2020/21 financial year has been a challenging year for all. We have continued to work hard to deliver support to our practices and GPs both on a practical and personal level, whilst still monitoring our expenditure closely to ensure we build on our reserves. Consequently, I am pleased to report that the LLR LMC finances and reserves are in a healthy position.

In view of the current pressures on practice finances, and with the extra expenditure incurred by our members during the Covid pandemic, the LLR LMC Board made the decision that it was appropriate to return some of the paid levies back to the constituent practices. It was agreed that this would be at 66 pence per patient.

I recommend the attached accounts to all LLR LMC constituent practices.



FINANCIAL INFORMATION

Leicester, Leicestershire and Rutland Medical Committee

Trading and Profit and Loss Accounts for the year ended 31 March 2021

	2021	2020
	£	£
Turnover	540,834	536,771
Cost of sales	-	116,115
Gross surplus	540,834	420,656
Administrative expenses	312,363	287,413
Operating surplus	228,471	133,243

The above results were derived from continuing operations.

The company has no recognised gains or losses for the year other than the results above.

Leicester, Leicestershire and Rutland Medical Committee Limited

Trading and Profit and Loss Accounts for the year ended 31 March 2021

	2021	2020
	£	£
Turnover	323,672	307,267
Cost of sales		
Project expenditure	39,227	27,564
Gross surplus	284,445	279,703

FINANCIAL INFORMATION

	2021	2020
Administrative expenses	£	£
Accountancy	4,243	5,510
Rent and services	10,188	11,823
Depreciation of fixtures and equipment	227	527
Wages and salaries (non directors)	39,910	37,543
Social security costs (non directors)	2,557	2,388
Other staff costs (non directors)	4,200	2,640
Salaries and fees, directors	39,330	32,580
Medical secretary and committee costs	139,239	94,599
Legal and professional	675	8,780
Bank charges	147	138
Licences and insurance	2,946	2,844
IT and computing	4,063	3,887
Telecommunications	3,838	4,636
Printing, postage and stationery	842	2,618
Hire of rooms and refreshments	-30	4,594
Conference and seminar expenses	419	5,288
GP defence fund	31,500	58,100
Sundry expenses	150	1,208
	284,445	279,703

Although the figures are considered correct at the point of going to print, they are yet to be put under an independent review. This could lead to other adjustments being required.

LEICESTER LEICESTERSHIRE & RUTLAND PRACTICES

East Leicestershire & Rutland

South Leicestershire Medical Group

Countesthorpe Health Centre

Market Harborough Medical Centre

Oakham Medical Practice

Bushloe Surgery

Long Clawson Medical Practice

The Central Surgery

Billesdon Surgery

The Wycliffe Medical Practice

Latham House Medical Practice

Kings Way Surgery

The County Practice

Empingham Medical Centre

The Rosemead Drive Surgery

The Limes Medical Centre

The Glenfield Surgery

Forest House Medical Centre

The Croft Medical Centre

Northfield Medical Centre

Wigston Central Surgery

The Uppingnam Surgery

Jubilee Medical Practice

South Wigston Health Centre

Hazelmere Medical Centre

Husbands Bosworth Medical Centre

Spectrum Health

The Masharani Practice

Enderby Medical Centre

Market Overton Surgery (& Somerby

Leicester City

Groby Road Medical Centre

Oakmeadow Surgery

Manor Park Medical Practice

Dr Singh's Surgery

De Montfort Surgery

Spinney Hill Medical Centre

Willowbrook Medical Centre

Downing Drive Surgery

Johnson Medical Practice

Humberstone Medical Centre

East Park Medical Centre

Saffron Health

Hockley Farm Medical Practice

Westcotes GP Surgery

Saveed Medical Centre

East Leicester Medical Practice

Merridale Medical Centre

Shefa Medical Practice

Dr B Modi

Fosse Medical Centre

Horizon Healthcare

Avlestone Health Centre

Beaumont Lodge Medical Practice

Al-Wagas Medical Centre

The Hedges Medical Centre

Ar Razi Medical Centre

Belgrave Health Centre,

Dr UK Roy

Highfields Surgery

Narborough Road Surgery

Clarendon Park Surgery

Victoria Park Health Centre

The Parks Medical Centre

Spirit Asquith Surgery

Dr S Shafi

Heatherbrook Surgery

Beaumont Levs Health Centre

Pasley Road Health Centre

Westcotes Health Centre

Highfields Medical Centre

Dr ZS Osama & Partners

Dr KS Morjaria & Partner

Westcotes GP Surgery 2



LEICESTER LEICESTERSHIRE & RUTLAND PRACTICES

Dr S D'Souza & Partner

Dr R Kapur & Partners

Walnut Street Surgery

The Charnwood Practice

Dr R Sahdev

Inclusion Healthcare

Belgrave Health Centre

St Elizabeth's Medical Centre

Rushey Mead Health Centre

The Willows Medical Centre

Leicester City Assist Practice

Heron GP Practice

Bowling Green Street Surgery

West Leicestershire

Greengate Medical Centre

Castle Donington Surgery

Pinfold Medical Practice (Training Practice)

lbstock & Barlestone Surgeries

Castle Medical Group

Measham Medical Unit

Bridge Street Medical Practice

The Old School Surgery

Markfield Medical Centre

Anstey Surgery

Quorn Medical Centre

Park View Surgery

Rosebery Medical Centre

Station View Health Centre

Whitwick Road Surgery

Maples Family Medical Practice

Long Lane Surgery

Newbold Verdon Medical Practice

Whitwick Health Centre

The Burbage Surgery

Barwell & Hollycroft Medical Centre

Barrow Health Centre

Forest House Surgery

Woodbrook Medical Centre

Broom Levs Surgery

Castle Mead Medical Centre

The Centre Surgery

Birstall Medical Centre

The Orchard Medical Practice

Alpine House Surgery

Hugglescote Surgery

Charnwood Surgery

Manor House Surgery

Dishley Grange Medical Practice

Loughborough University Medical Centre

Whitwick Health Centre

Heath Lane Surgery

Banks Surgery

Silverdale Medical Centre

Groby Surgery

Ratby Surgery

Highgate Medical Centre

Desford Medical Centre

Field Street Surgery

Charnwood GP Network

Cottage Surgery

CONTACT



LLR LMC is open to hear from all our members. Get in touch and connect with us.

