

Memorandum of understanding (MOU) in relation to NHS Influenza Vaccination in the Community.

Following extensive feedback from practices and community pharmacists, LLR LMC and LPC have jointly worked together to develop a MOU for this year's seasonal flu vaccination programme across Leicestershire, Leicester and Rutland. We jointly request compliance with this MOU by all involved in the administration of flu vaccination to patients this year.

Patient Identification:

It is imperative that only patients eligible for NHS flu vaccinations are vaccinated. Patients must not be put under pressure to have their vaccine in a particular place, either by the practice or by the pharmacy; this should be a matter of patient choice.

It is recognised by all parties that general practices have a contractual responsibility to invite eligible patients for flu vaccination.

If patients have already arranged to attend the GP practice for their vaccine, then this arrangement should be respected and supported by community pharmacists. This will avoid duplication of work and safeguard the care of patients with long term health conditions by their General Practitioner.

Patient safety and communication:

LPC would like to remind pharmacists about access to adrenaline for anaphylaxis protocol. This is believed to be part of the service specification.

Pharmacists need to ensure timely notification to practices when patients have been vaccinated in the community. This should either be via the automated PharmOutcomes email system or by completion of the national template that is part of the advanced service specification documentation. This will ensure robust data collection and support risk management through instant notification. We would encourage GP practices to register to an NHS.net account, in the absence of this pharmacist would need to print the notification and send it manually by hand to the surgery.

We must ensure that promotion of flu vaccination services do not detriment professional relationships or undermine the confidence of patients in healthcare professionals. Providers must ensure that any communications or promotion is conducted in an ethical and Professional manner.

Community pharmacists and practices need to work in collaboration with each other, placing patient care, patient choice and safety at the heart of providing the flu programme.

Signed by



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